

Dear Patient:

We hope this letter finds you and your family in good health. We have all faced extraordinary challenges over the past few months and we share in your anticipation to resume your normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety. Infection control has always been a top priority for our practice. Below you'll find the infection control procedures we follow in our practice to make you safe and comfortable when you receive care.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office and we will take your temperature.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- We no longer provide magazines, children's toys and so forth in our waiting room since those items are difficult to clean and disinfect.
- While we have always maintained strict infection control in our office, we have made changes to further protect you and ourselves. These include a state-of-the-art air exchange system which includes a medical grade HEPA filter, UV light and electrolytic ionization (destroys viruses, bacteria and molds). In addition to meticulous cleaning and sanitation, we will be using a fogging system daily and between patients. This fogging system is a new disinfectant that kills the virus on contact, but is safe for everyone.
- Most of you are familiar with our office. We respect your time and appointment with us. We will be paying extra attention to social distancing through our seating arrangements and by staggering appointments. If you have preferences or concerns about this, please make us aware.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 716-675-9225 or visit our website at [wkdental.com](http://wkdental.com). Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends. We have missed your smiles!

Sincerely,

Dr. Krutchick and Team